

Universal Studios Japan begins large-scale recruitment of crew in preparation for the opening of “SUPER NINTENDO WORLD” next year

Universal Studios Japan will launch a recruitment campaign on its recruitment website and other mediums from December 2019. In preparation for the opening of “SUPER NINTENDO WORLD”™ next year, we will implement the recruitment of crew members at the largest-ever scale by holding more registrations/screenings for crew members. Currently, about 9,000 crew members are working at Universal Studios Japan, and we are planning to enhance the recruitment of part-time workers in over 30 occupations and hire 2,500 people.

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Information on the application process and screening schedule for crew members is available on the recruitment site for part-time crew members at <https://recruit.usj.co.jp/crew/>, which is located on our official website.

Since October 1, 2019, Universal Studios Japan has raised hourly wages for all crew members, and paid 1,060 yen or more on basic hourly wages. In addition, Universal Studios Japan was ranked 1st in

the “2019 brand power ranking for part-time recruitment (for students)” released on September 12, 2019.

To continue being a preferred choice of employment, we are making utmost efforts not only to raise wages, but also to improve the work environment for crew members. Furthermore, we will strive to improve crew satisfaction and secure excellent human resources while enhancing the attractiveness and positioning in the human resources market for long-term and sustainable growth.

(The “2019 brand power ranking for part-time recruitment (for students)” is a survey on the “brand power for part-time job recruitment” in the service industry, which is conducted on job seekers by the research institute studying diverse work styles, “Tsunagu Work Style Research Institute (<https://tsuna-ken.com/>, Tsunagu Group Holdings Inc./Head office: Chiyoda-ku, Tokyo/President and CEO: Mitsuhiro Yoneda”).)

About Universal Studios Japan

Universal Studios Japan is wholly owned by Comcast NBCUniversal.

Universal Studios Japan has built its position as a major landmark in the entertainment and leisure industry attracting many guests from both home and abroad. With our strong commitment to “bringing you the best of the world,” we provide the world's highest quality entertainment, such as authentic attractions and shows based on popular Hollywood movies as well as various world-famous entertainment brands, and seasonal events that guests can fully enjoy, delivering guests the world's best experiences and memories.

Since its opening in 2001, Universal Studios Japan has continued to drive innovation. In recent years, we have achieved further evolution and development, offering the world's best entertainment one after another, including “The Wizarding World of Harry Potter”, which has gained tremendous popularity, “The Flying Dinosaur”, a groundbreaking flying coaster that runs through the entire “Jurassic Park” area, and “Despicable Me Minion Mayhem Ride”, which takes guests to unimaginable mayhem of Minions in the hugely popular area “Minion Park”. What is more, Universal Studios Japan has been proceeding with the construction work for the opening of “SUPER NINTENDO WORLD”, a new area themed to Nintendo's globally known characters and worlds.

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Inquiries about Universal Studios Japan (general)

Information Center Tel: 0570-20-0606

Universal Studios Japan official website: www.usj.co.jp

The website can be accessed from a PC, mobile phone or smartphone. Please provide this contact information on the media.

Universal Studios Japan official Facebook page: <https://www.facebook.com/UniversalStudiosJapan>

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